PrestaShop
Addons Marketplace

User Documentation

ATOS WORLDLINE - Payment in one instalment

Module version: 3.0.0
PrestaShop version: 1.0.0.1 - 1.6

The Atos Worldline SIPS payment module for PrestaShop is a remote payment solution designed to ensure a very high level of security and enable customers to take advantage of all its features using remote selling channels.

Thanks to the Atos Worldline SIPS payment module for PrestaShop, you can accept the following means of payment from your customers in your on-line store:

- VISA
- MasterCard
- Amex
- PayLib
- JCB
- Carte Bleue
- Diners Club
- Maestro
- Switch
- Electron

- Bancontact MisterCash
- China UnionPay
- Carta Si
- iDeal
- On-line credit: Cetelem Presto, Sprint Secure Solution
- Cash: WeXpay
- Credit cards: Cetelem, Cofinoga, Franfinance, Finaref

1.   INSTALLATION

*Did you request **installation by the Addons team**?*

If so, you will receive an e-mail asking for information so that our experts can access your store and take care of installing and configuring the module. This includes:

- Downloading and installing the module to your store
- Configuring the module in your back office
- Support for the module
- Payment tests
- Real-time analysis of any problems found

You will see three tabs on the left of the page for documenShation, configuration, and contact details.

2. DOCUMENTATION TAB

You can use this tab at any time to view the module documentation and get configuration help.

3. GETTING STARTED WITH WORLDLINE

Worldline is an acceptance solution that needs to be linked to a bank/acquiring party: this means you need to sign a merchant services agreement with one of our partners.

Our partners in France include BNP Paribas (Mercanet), Société Générale (Sogenactif), Crédit du Nord (Webaffaires), HSBC CCF (Elysnet), LCL (Sherlocks), La Banque Postale (Scelliusnet), Arkéa (Citelis) and Banque Accord.

If you would like to learn more, directly contact your bank advisor and ask for information about your merchant services agreement!

4. CONFIGURATION TAB

On the Configuration tab, you can enter the information associated with your Atos Worldline account.

⚙ CONFIGURING YOUR MERCHANT ID

Unique merchant ID used by Worldline. You receive your merchant ID from your bank.

1 - SETUP YOUR MERCHANT ID	
Merchant ID	Merchant ID
	💾 Save

⚙ UPLOADING YOUR CERTIFICATE

The certificate is a file sent to you by the bank as part of a merchant services agreement. The production certificate is provided by your bank. You should have received a password to open it. Once you have retrieved this certificate, all you need to do is upload it.

Feel free to contact your bank if you do not know where to find this certificate.
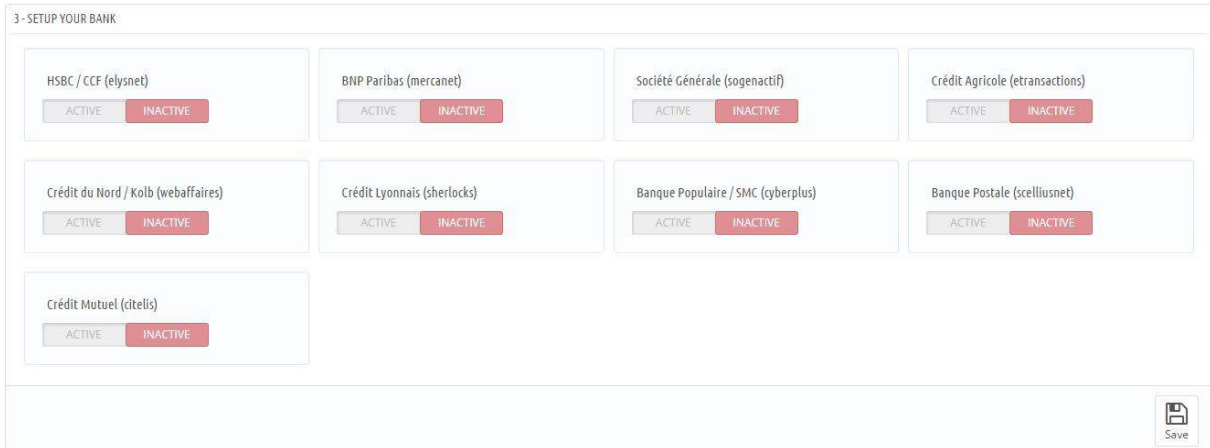
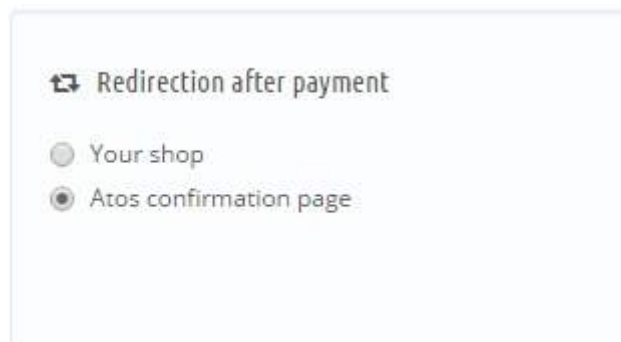| 2 - UPLOAD YOUR CERTIFICAT	
Certificat	Choisissez un fichier Aucun fichier choisi
	💾 Save

⚙️ *CONFIGURING YOUR BANK*

To take advantage of the features the Atos Worldline module has to offer, you will need to have a merchant services agreement with your bank. Activate the bank you have your agreement with here.
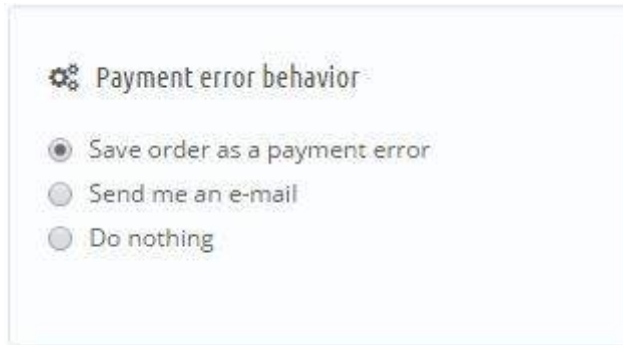

⚙️ *CONFIGURING YOUR OPTIONS*

Redirection after payment: Select for redirection to your store or to the Atos confirmation page.

Behavior of payment errors: if a transaction is rejected, you can choose how you would like to be notified. You can choose between a number of options:
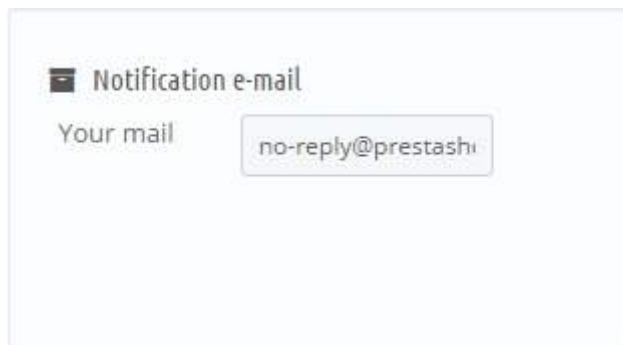
- *Save the order as a "payment error":* The module will send you an e-mail and save the order as a "payment error"
- *Send me an e-mail:* The module will send you an e-mail but will not save the order as a "payment error"
- *Do nothing*

E-mail notifications: You can also specify the e-mail address(es) to be used for receiving notifications. Email addresses must be separated by comas.

3-D Secure: Common technological standard (3 Domain Secure) is an anti-fraud protocol that safeguards secure credit card payments.

3-D Secure protects merchants from fraudulent transactions by authenticating card holder information when online purchases are made.

Please, note that to able this option from your back office, your bank must offer this service and you must be subscribed. If so, you can also disable this option from your back office for cart totals under a specified total. Otherwise, 3-D Secure authentication will be disabled by default for all payments.

Check your bank's position on the application of this protocol so it does not conflict with the terms of your remote selling agreement or your Paybox account.
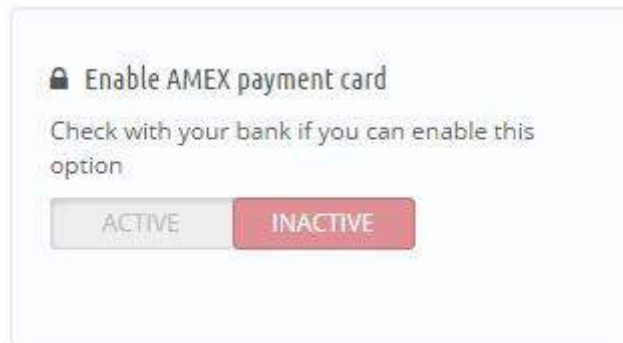
Activate AMEX: If you included this option in your merchant services agreement with your bank, you can activate the option from your Atos Worldline module.
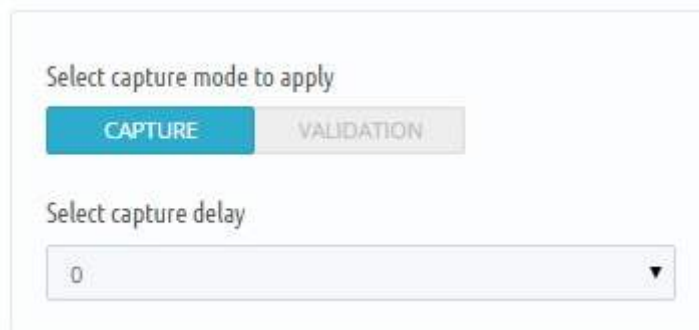

Payment capture mode and period:

Validation: Payment capture takes place automatically in the selected period.
Capture: Payment capture takes place manually within a maximum number of days in the selected period.

By default, this period is 7 days.

Please note that if you choose a period of 0 days for the capture, payment will be automatically sent to the bank on day D, the same day the order is created.

5.   CONTACT TAB

Get our contact details for any questions you may have about using the module.

6.   FAQs

1.- What do I need to do to open my merchant bank account?

Directly contact your bank advisor and ask for information about your merchant services agreement to receive your merchant ID and production certificate.

2.- I just purchased the Crédit du Nord payment module and I see the following message: "Incorrect configuration.

/home/pfr1591672/www/ftp/modules/atos/bin/request is not executable; contact your host

/home/pfr1591672/www/ftp/modules/atos/bin/response is not executable; contact your host" Is this normal?

Check that the module has the required permissions to work. Here's how:

- Connect to your web server using an FTP client (e.g. FileZilla).

- Go to the "modules" directory.

- Right-click the "Atos" directory.

- Define 755 as the permissions value and tick the option "Apply recursively in sub-folders"

If your store is a PrestaShop Cloud store, click this link to access your FTP account.

3.- How can I locate an order in my Atos Worldline Back Office?

You can find the order with your transaction ID.

4.- I encounter a certificate reading problem: "Error reading certificate data at line…" What should I do?

Your certificate probably contains undesirable characters. Open it with a text editor and check that it does not contain any HTML or PHP tags.

The certificate should only contain a large block of characters on several lines, ending with the word "END". Anything around it should be removed.

The Atos Worldline module for PrestaShop was developed by the PrestaShop Team, guaranteeing perfect compatibility with the PrestaShop e-commerce software.